



## Rappahannock Regional Solid Waste Management Board

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489 Eskimo Hill Road • Stafford, Virginia 22554 • 540-658-5279 • FAX 540-658-4523

### R-Board COVID-19 Frequently Asked Questions

- Q: How does the Governor's Executive Order Number 55 **TEMPORARY STAY AT HOME ORDER DUE TO NOVEL CORONAVIRUS (COVID-19)** affect the Landfill?
- A: The Landfill is an essential service for waste disposal. Currently our Commercial side, serving trash haulers and commercial businesses, will not be affected by any closures. The Residential side will be experiencing limited closures.
- Q: What are the Residential side closures?
- A: As of April 1, 2020 the R-Board members voted in approval of closing the Residential centers on Sundays and Mondays. We will be monitoring the development of COVID-19 in our area to determine any additionally necessary closures.
- Q: How long will the Residential closures last?
- A: The Sunday and Monday closures are **temporary**. Unfortunately we cannot determine the end date at this time. As of March 25, 2020 Stafford County has extended the public closure of its facilities through May 1, 2020. As of March 30, 2020 Executive Order 55 remains in effect until June 10, 2020. R-Board staff is monitoring the very fluid situation & daily operational adjustments are frequently required.
- Q: Is it safe to use the Landfill?
- A: We are striving to provide waste disposal services in a manner to keep staff and customers safe. However, the safest approach is to follow directives under Executive Order 55 including to remain in their place of residence except for seeking essential necessities.
- Q: Is the landfill an essential service?
- A: Yes, waste management is an essential service. However, different materials have less urgency for disposal. Example: yard waste and debris can be collected for several weeks/months or longer before needing to be disposed of at the Landfill.
- Q: If a resident wants to use the Landfill on Sunday or Monday can they use the Commercial side?
- A: No, the Landfill is completely closed on Sundays and no residents will be allowed to use commercial facilities on Mondays due to safety concerns.



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Q: Is mulch going to be available at this time?

A: We are not going to limit mulch pick up at this time, but it is not an essential service identified under Executive Order 55. Mulch pickup has always been dependent on Landfill supply.

Q: Is compost available at this time?

A: Compost is not available at this time. Our website has the latest information on availability.

Q: If I need help unloading will someone be available to assist me?

A: No, under Executive Order 55 staff is maintaining a social distance of 6 feet from any other person.

Q: Why did fees increase if the Landfill is limiting its operations to residents?

A: The fee increase was implemented July 1, 2019 prior to any COVID-19 situations. The closures will not be permanent. Additionally, the Landfill is currently incurring significant additional/unbudgeted costs to remain operation during this crisis.