



RAPPAHANNOCK REGIONAL LANDFILL

FALL 2015 OPERATIONAL CHANGES

In an effort to enhance our customer service, the Rappahannock Regional Landfill is preparing to offer 2016 annual use passes for residential customers and implement changes to our resident drop off services. These changes, summarized below, will increase the payment options available for our customers and enhance the traffic pattern at our Eskimo Hill road convenience center.

Annual Pass Sales

The 2016 annual residential use passes will go on sale November 16, and can be used for unlimited residential drop off of solid waste from January 2, 2016 - December 31, 2016. The passes will be available online for the first time, as well as at the previous distribution sites at the R-Board Administrative Office within the Rowser Building at 1739 Jefferson Davis Highway in Stafford, the Stafford and Fredericksburg Treasurer's Office, and now at the residential gatehouse at the landfill.

Online Purchase of Passes

On November 16, customers will be able to purchase their 2016 annual passes online by visiting the R-Board website at www.r-board.org and following the instructions. Online purchases can be made by credit or debit cards. Passes purchased online will either be mailed to the local address listed, or can be picked up in person at the R-Board Administrative Office within the Rowser Building at 1739 Jefferson Davis Highway in Stafford.

Credit or Debit Card Payments

Also beginning November 16, customers will be able to pay for their passes by credit or debit cards. In addition to the online sales option noted above, the Stafford and Fredericksburg Treasurer's Offices, the R-Board Administrative Office, and the residential gatehouse at the landfill will accept this form of payment. Note the Stafford Treasurer's Office will accept this form of payment beginning December 14.

Eskimo Hill Convenience Center Changes

Significant changes to the operation of the residential convenience center at the landfill location on Eskimo Hill Road will go into effect November 16. **All residential services will be transferred to the new gatehouse at the residential entrance.** You will be able to pay for all pass types (annual, coupon, or one-time) by cash, check, or credit and debit cards. The entrance has been modified to improve traffic flow through the site (see map). Annual pass and coupon customers will proceed as before, while customers wishing to purchase a pass should use the far right lane to the new gatehouse. Please follow the signs to ensure you are directed to the correct location.

These changes allow us to expand our service offerings to our customers, and allow visitors to our Eskimo Hill Road convenience center to complete all their business at the new gatehouse at residential entrance. The commercial scalehouse will no longer serve residential customers, and will be closed at noon on Saturday and all day Sunday.



2016 LANDFILL USER FEE INFORMATION

Residential Disposal Rates

- \$100 Annual Passes
 - Sales Begin November 16, 2015
 - Unlimited use
 - Valid January 2, 2016 - December 31, 2016
 - Vehicle Registration is required
 - Annual passes must be affixed to your vehicle
- \$30 Coupon Books (10 Coupons)
 - No expiration date
 - 1 coupon per visit
- \$4 Per Visit – Only available at the Regional Landfill Residential Gatehouse
- Recycling remains FREE

Sales Locations & Payment Options

****Online Sales****

Visit www.r-board.org to purchase annual passes or coupon books.

All locations* accept credit/debit cards as of November 16, 2015 (*Stafford County Treasurer accepting credit/debit cards beginning December 14, 2015)

R-Board Administrative Office Rowser Building 1739 Jefferson Davis Highway Stafford, VA 22554 Monday-Friday: 8am-4:30pm Checks payable to Stafford County Treasurer	Stafford County Treasurer's Office George L. Gordon Government Center 1300 Courthouse Road Stafford, VA 22554 Monday-Friday: 8am-4:30pm Checks payable to Stafford County Treasurer
City of Fredericksburg Treasurer's Office City Hall 715 Princess Anne Street Fredericksburg, VA 22401 Monday-Friday: 8:15am-4pm Checks payable to City of Fredericksburg Treasurer	Regional Landfill – Residential Area <u>ONLY</u> 489 Eskimo Hill Road Stafford, VA 22554 Monday-Friday: 8am-4:30pm Saturday & Sunday: 9am-3pm Checks payable to Stafford County Treasurer

Coupon books and annual passes are also available through the USPS. Please send a check and a completed order form (downloaded from www.r-board.org) to the following address:

R-Board Admin Office, PO Box 339, Stafford, VA 22555

November 16

Coupon Books and Annual Passes go on sale!

Order them online and save time!

Credit/Debit Cards accepted at all sales locations

Annual Pass & Coupon Book Order Form



Complete this form and return with payment. Annual Passes and Coupons are valid at both the Regional Landfill and the Belman Road Recycling Center. Annual Passes must be affixed to the vehicle.

Complete this section for Coupon Books and Annual Passes.

		Coupon Book Number (internal use only)
First Name		Date
Last Name		
Mailing Address		
City	State	Zip Code

Email Address (Optional)

Complete for Annual Passes. Current registration for each vehicle is required.

Vehicle #1		Annual Pass Number (internal use only)	
Make	Model	License Plate	

Vehicle #2		Annual Pass Number (internal use only)	
Make	Model	License Plate	