

Residential User Fees – Frequently Asked Questions

Q: Why do residents have to pay to use the landfill?

A: The Rappahannock Regional Solid Waste Management Board (R-Board) operates both the Regional Landfill in Stafford and the Belman Road Recycling Center in Fredericksburg. The R-Board does not receive General Fund dollars from either locality. Commercial trash haulers pay fees that generate the bulk of the revenue. A changing market and necessary capital expenses drive the need for additional revenue.

Q: How much is the user fee?

A: For 2016, annual passes (unlimited visits) will cost \$100.00. A coupon book costs \$30.00 and contains 10 coupons (1 per visit). A one-time-visit costs \$4.00 and is available only at the residential entrance of the Regional Landfill.

Q: Why did the fee go up for 2016?

A: The 2015 annual pass fee was established at \$75 due to the February 2, 2015 start date for the program, and there not being a full year remaining. The R-Board approved the \$100 annual pass fee when the program was first approved to reflect the full year of service.

Q: I used to pay \$23.00 (Stafford County) or \$20.00 (City of Fredericksburg) on my personal property tax bill and received a decal for every vehicle I own. The decal allowed me to get into the landfill. Now I still pay the fee on my tax bill AND have to buy a landfill sticker. Why are you charging me twice?

A: The \$23.00 (Stafford County) or \$20.00 (City of Fredericksburg) fee on the property tax bill is a Vehicle Licensing Fee. The funds for this fee go to the general fund, as part of the personal property tax. The old decals were strictly a “proof of residency” to allow you into the Regional Landfill, but the R-Board does not receive tax dollars as a subsidy from either locality. You are not being charged twice.

Q: Is recycling still free?

A: Yes, cans, bottles, newspapers, cardboard, and other items that are accepted in the R-Board’s single-stream recycling program will continue to be accepted at no charge. Scrap metal, automotive, equipment, and rechargeable batteries, used motor oil and antifreeze, used cooking oil, cell phones, eyeglasses, fluorescent bulbs, and printer cartridges are also free to recycle.

Q: Is there a fee for yard waste?

A: Yes. While yard waste and brush are diverted from the landfill, there is a cost to process these materials. In addition, yard waste and brush do not generate revenue as the sale of other recyclable items do.

Q: What if I arrive at the landfill and do not have a coupon, an annual sticker, enough cash, or a checkbook to purchase a vehicle sticker or coupon book?

A: You may purchase a single visit for \$4 at the Regional Landfill (residential side) to take care of your immediate disposal needs.

Q: Where can I purchase the annual stickers or coupon book?

A: Stickers and coupon books are available online at www.R-Board.org, at the Stafford County Treasurer’s Office, City of Fredericksburg Treasurer’s Office, R-Board Administrative Office, and at the residential side of the Regional Landfill. Annual pass stickers and coupon books are also available through the mail. Please send a completed application form, available at www.R-Board.org, with a check made payable to the Stafford County Treasurer to the R-Board Administrative Office, P.O. Box 339, Stafford, VA 22555.

Q: Do you accept credit or debit cards?

A: Yes. Beginning November 16, 2015, credit and debit cards will be accepted at all sales locations.

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Q: Are the stickers or coupon books available for purchase online?

A: Yes. Beginning November 16, 2015, you may order coupon books or annual passes online with a credit card. Your order will be processed and mailed to your home or may be picked up at the R-Board Administrative Office. You may also download and complete the application from www.R-Board.org and mail it with a check made payable to the Stafford County Treasurer to the R-Board Administrative Office, P.O. Box 339, Stafford, VA 22555.

Q: If I purchase a sticker or coupon book by mail, how long will it take to receive my sticker or coupon book back in the mail?

A: Please allow up to two weeks for mailing and processing.

Q: When I arrive at the landfill, where do I go to purchase an annual pass, coupon book, or one-time visit voucher?

A: The R-Board has moved all residential sales away from the commercial scales to the residential entrance. There is a new traffic pattern to help enhance service and prevent backups onto Eskimo Hill Road.

Q: Why can't I buy a pass, coupon book or one-time pass at the Belman Road facility?

A: In the interest of traffic flow, financial accountability, and employee safety, there are no financial transactions conducted at the Belman Road facility. Coupons, annual passes, ~~and one-time use vouchers~~ are accepted at that location.

Q: Can I get a \$4 credit towards my annual pass if I purchase a one-trip pass first?

A: No.

Q: Do I have to provide my vehicle registration when I purchase my annual sticker?

A: Yes, provide the registration for each vehicle for which you wish to purchase a sticker.

Q: What do I need to bring with me to get an annual sticker?

A: Bring the completed application (available at the Regional Landfill, Belman Road Recycling Center or at www.R-Board.org) along with your registration card(s) for the vehicle(s) for which you wish to purchase annual stickers, and cash, check or a credit/debit card.

Q: Where do I place my annual sticker?

A: The R-Board encourages placement of the sticker on the back of the interior rearview mirror so that the gate attendant will see it easily. If the sticker is in another location on your vehicle, please indicate that to the gate attendant as you enter the facility.

Q: What if I have more than two vehicles?

A: For an additional \$100, a resident may obtain up to two more annual passes. Vehicle registration information is required for all annual passes.

Q: If my household only has one registered vehicle, how much will my annual sticker cost me?

A: The cost for an annual sticker is \$100.

Q: I own property in the City or County, but my primary residence is outside of both localities. Can I still purchase a coupon book or an annual sticker?

A: Yes, a person owning property in the City or County is eligible to purchase either the annual sticker or coupon book.

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Q: What if I live in Stafford/City, but my vehicle is registered in another state?

A: Please present proof of residency with your vehicle registration at the time you purchase your annual pass. Examples of proof of residency include a property tax receipt, a lease agreement, or utility bill.

Q: My vehicle is registered in my business name and I am also a City or County resident. Can I purchase an annual pass for my business use vehicles?

A: Annual stickers are for residential use only. Any vehicle registered in a business name is considered commercial use at the landfill and must pay the commercial rate/ton as set by the R-Board and is payable at the scales at the Regional Landfill. A small business owner may address the R-Board and request an exception.

Q: At the time I purchased my annual pass, I only had registration information for one vehicle. How do I get my second sticker?

A: Bring your vehicle registration information to the R-Board Administrative Office and we will update your information and issue you a second sticker. You can also mail a copy of your vehicle registration to the R-Board Administrative Office, P.O. Box 339, Stafford, VA 22555 requesting a second sticker.

Q: Can I buy annual passes for my neighbor and myself?

A: Yes, you may purchase additional annual stickers with the appropriate vehicle registration information and payment of a separate \$100. Stickers may not be shared between households.

Q: Is it true that decals cannot be transferred to a new car?

A: If your vehicle is wrecked, sold, or otherwise not going to be used for trash disposal, please bring the remnants of the original sticker to the R-Board Administrative Office, the Stafford County Treasurer's Office, or the City of Fredericksburg Treasurer's Office with the registration information for your new vehicle. You will be issued a replacement sticker at no charge.

Q: Do the stickers expire?

A: The annual sticker expires December 31 each year.

Q: Do the coupons expire?

A: No, the coupons do not expire.

Q: Can I turn in my unused coupons for a credit towards the purchase of an annual pass if I decide that I would prefer an annual pass after I purchase a coupon book?

A: No. Partial payments will not be accepted. Credits and refunds will not be issued.

Q: What do I do if I lose my annual pass?

A: Replacements are available at the R-Board Administrative Office, 1739 Jefferson Davis Hwy, Stafford, VA 22554. Office hours are Monday – Friday from 8:00am-4:30pm.

Q: Can I be refunded on any unused coupons?

A: No refunds will be issued.

Q: Are credit or debit cards accepted forms of payment for annual passes and coupon books?

A: Yes, all forms of payment are accepted at all sales locations.

Q: Can I be refunded a pro-rated amount if I move and don't use the sticker for the entire year?

A: No refunds will be issued.

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Q: How many annual stickers may I purchase?

A: For \$100, a resident may obtain annual stickers for two vehicles registered to the same address. The second annual sticker is offered at no cost to the applicant.

Q: I am a contractor with residential refuse to dispose. Can I purchase an annual sticker or coupon booklet to dispose of debris?

A: No, the residential waste is not coming from your own home. The commercial rates have not changed. You will continue to pay the commercial rate/ton as set by the R-Board and determined at the scales.

Q: The trash I am bringing to the landfill is from my residential rental property. Why can't I buy a single-use voucher, coupon book, or annual pass to dispose of these items?

A: While the material is residential in nature, you qualify as a commercial entity because the waste is not coming from your own home. The commercial rates have not changed. You will need to pay the commercial rate/ton as set by the R-Board and determined at the scales.

Q: If I lose my coupon book, how can I get it replaced?

A: You would need to purchase another coupon book at full price.

Q: Is there a limit to the amount of trash that a resident can drop off?

A: Only one coupon is necessary per visit. However, the previously established limits on the number of tires, vehicle size, and trailer size for construction debris remain in place.

Q: What are the rules regarding trailers?

A: Residents with trailers over 8' containing construction debris will be diverted to the scales to pay a minimum of \$20. Trailers of any size with household trash will be allowed with an annual pass, coupon, or one-time voucher.

Q: When I arrive at the landfill, where do I go to purchase an annual pass, coupon book, or one-time visit voucher?

A: The R-Board has moved all residential sales away from the commercial scales to the residential entrance. There is a new traffic pattern to help enhance service and prevent backups onto Eskimo Hill Road.

Q: Can I rent a U-Haul and bring my receipt showing my annual pass?

A: No.

Q: Is the household chemical collection still free?

A: Yes, the semi-annual household hazardous waste collection is still a free service.

Q: Whom do I contact for more information?

A: Call the R-Board Administrative Office at 540-658-5279, visit www.R-Board.org, or send an email to recycling@staffordcountyva.gov.